Team Member (Intermediates and Seniors)

Description

This job posting is for a position in a restaurant that is owned and operated by our company. Your application will be reviewed by the company who will make any hiring decisions. If hired, the company will be your employer and is alone responsible for any employment related matters. At our restaurant, we go above and beyond to feed our employees and to serve them with the greatest hospitality, which can make their day. So our jobs are more than a paycheck - they're about being independent, having fun, and making new friends. As a Team Member, you could be the smiling face that greets and serves customers. Or you could be the cook that prepares our world famous “clover” chicken. Whatever job you do, you know what you do matters - to your team and to your customers.

Requirements

The good news is that your training will teach you everything you need to know to succeed on the job.

But there are a few skills you should have from the get-go:

- You're a fun and friendly person who values customers and takes absolute pride in everything you do.
- You like talking - a lot - even to strangers (despite what your Mom told you). This is important, because you're not able to text message customers.
- You've got attitude - the right kind of course - and understand the need to be on time, all the time. With loads of energy, you understand that work is easier - and more fun - working as a team.
- And you're at least 16 years old. Keep in mind, this is just basic information. You'll find out more after you apply.

Pay: Minimum Wage
Retail Cashier - Full-Time or Part-Time
(Seniors Only)

Drive your Future! Our company is committed to making life better for Professional drivers. We have over 15 retail locations and rated one of the best travel plazas in the United States. We serve our customers 24 hours a day, 365 days a year. If you are customer-service driven and thrive in a fast-paced, high-energy environment, then we've got the opportunity you've been looking for.

About The Job:

Retail cashiers are responsible for providing customers with fast and friendly service at the sales counter. Other responsibilities include managing shelves and inventory, operating the cash registers, and maintaining the overall appearance and cleanliness in the store. We are looking for motivated individuals with great customer focus to maintain the store's energy and help us fulfill our mission of providing each customer with excellent customer service.

What Are We Looking For?

Our team ensures each customer in our Travel Plazas receives excellent customer service. Our team achieves this by consistently delivering fast service, friendly smiles, and clean facilities to all of our customers.

You could be our ideal candidate if you have:

- Experience in a similar position or proficiency in a similar task
- Incredible customer service skills & the ability to help maintain a customer focused culture
- Ability to run accurate gas and diesel transactions
- Ability to use calculator, computer, telephone, and other equipment as needed
- Ability to work as part of a team and interact with different levels from hourly team members, customers, vendors, and corporate representatives
- Must be able to work a flexible schedule of nights, days, weekends, and holidays

Flexible Schedule - Weekly Pay - Flexible spending account - Medical/Dental/Vision - Tuition reimbursement – Our company provides an extensive training program to help provide new hires with everything they need to succeed and thrive in our fast-paced environment!

Pay: $10.00/hour
Assistant Manager (Seniors Only)

There are two kinds of people in this world: Great employees who work for us and those who wish they were Great Employees working for us. This elite group gets to work with awesome people, earn great pay, and sport the cool uniform. Being an Assistant Manager at our restaurant is the topping on any sundae.

You'll assist the drive-in restaurant's General Manager in managing drive-in operations. You will also be involved in training and supporting other employees to ensure we provide quality food in a clean, safe and efficient manner. We want every guest to have an enjoyable dining experience every time they come to our restaurant.

Basic job duties for the drive-in restaurant's Assistant Manager include:

- Manages, trains, monitors and coaches Team / Crew Members, Carhops
- Directs and assigns drive-in restaurant employees as needed to ensure all aspects of food service meet operational standards
- Adheres to and monitors employee compliance of the drive-in restaurant employee handbook, policies and practices
- Performs restaurant opening and/or closing duties
- Monitors and makes appropriate adjustments to staffing levels, inventory levels and food cost control
- Completes weekly inventory as needed
- Assists in administrative duties including maintaining files, records and all required documentation
- Reinforces a customer service mentality and ensures all employees are focused on serving the customer at all times.
- Immediately and respectfully responds to guest requests. Reports guest complaints to immediate supervisor and assists in resolving such complaints.

Additional Info Additional Job Requirements Drive-In Assistant Manager Requirements:

- Ability to work irregular hours, nights, weekends and holidays
- General knowledge and understanding of the restaurant industry required
- Minimum of six months of restaurant management experience (QSR) or one-year entry level retail management experience required. Experience running shifts without supervision
- Effective communication skills; basic math, reading and computer skills
- Ability to follow directions and work with autonomy once given directions; ability to multi-task and successfully solve problems
- Willingness to abide by the appearance, uniform and hygiene standards.
- Friendly and smiling faces that enjoy providing courteous food service to our guests
- Professional individuals who value people and demonstrate respect for others
- A team player willing to meet and exceed drive-in goals and objectives
- Strong leadership skills with the ability to motivate and lead team members
- Dedicated individuals with a proven track record of building sales, creative marketing, expense management and developing people into successful teams

Pay: $15.00/hour with benefits
Maintenance Person (Intermediates and Seniors)

Maintenance Person –

Our company is staffed by great people, and right now we’re looking for more of them. People with lots to offer. People like you. If you're interested (and we sure hope you are), let's get together.

Additional Info

The Maintenance Person assists management in achieving and maintaining outstanding interior and exterior cleanliness and maintaining company equipment.

As a member of the Maintenance Team, your company will support you with the tools and training needed to succeed.

The Maintenance Person's responsibilities may include, but are not limited to:

- Changing filters on fryers in the restaurants within our company
- Maintaining outside grounds
- Clean equipment, inside and outside windows, stock rooms and restrooms
- Unload delivery truck 2 times a week
- Take out and empty trash compactor
- Change light bulbs
- Clean HVAC/Exhaust units and roof of debris
- Other

Pay: Minimum Wage